

CONTACT

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ABOUT ME

I am a highly collaborative Designer with a speciality in complex problem solving and gap-bridging between people and new technologies like Artificial Intelligence (AI). My design career has spanned multiple industries including government, commercial, and international development, as a Design Lead on complex problem-solving projects. The backbone of my approach is an adaptive problem-solving process, driven by experimentation and empathy.

EDUCATION

Product School 2020

Product Manager Certificate P.M.C 2020

Advanced Design Thinking Certification

IDEO University 2020

Savannah College of Art and Design

B.F.A. 2005-2009

SKILLS

User Experience (UX/UI) User Testing

Product Design Design Research

Figma, Sketch Service Design

Design Thinking Design Systems

Design Leadership Prototyping

EXPERIENCE

Senior UX Architect, Cognizant

Dec 2021 - Present

User Experience leadership on all elements of ServiceNow platform integrations and other cloud business solutions for enterprise-level, Fortune 500 clients in the healthcare, technology, and mortgage industries. Projects led to measurable improved usability, time efficiency, and cost savings.

Senior UX Architect, Tavant

Oct 2020 - Dec 2021

Product Design leadership on a FinTech digital products and B2B service consultation for top five industry leaders in the banking and mortgage industries. Responsible for client interface, facilitation of design workshops, user testing, and creation of design assets like service blueprints, personas, wireframes, interactive mockups, user flows, customer journey maps, design specifications, and design systems.

Senior Designer, Fuse Integration

Aug 2017 - Oct 2020

Led design thinking workshops and product development across a range of avionic networking solutions for the U.S. Navy. Responsible for cross disciplinary collaboration between Design, Engineering, and Product. *Former secret clearance*.

Designer, Catapult Design

Jun 2015 - Mar 2017

Design leadership for a large scale agricultural project in Ghana for the Bill and Melinda Gates Foundation, serving low-income communities. Provided award-winning product development services to multiple social impact businesses.

Founder, Reductivist

Aug 2014 - Jun 2015

Raised capital, administered business, and design of an FBA-integrated e-commerce website to sell over 100k products, alongside design consulting services.

Designer, Harry Allen Design

Jul 2011 - Aug 2014

Team leadership, client interface, and oversight of all aspects of design studio output for global corporate clients in the retail, furniture, and cosmetics.